

Adv. No. – N/350/2024-DIC DIGITAL INDIA BHASHINI DIVISION (DIBD)-DIC

A section 8 Company, Ministry of Electronics and Information Technology, Govt. of India Delhi Office: Electronics Niketan, 6 CGO Complex, Lodhi Road, New Delhi - 110003 Tel.: +91 (11) 24360199 / 24301756 Website: www.dic.gov.in

WEB ADVERTISEMENT

20th February 2025

The Ministry of Electronics and Information Technology (MeitY) under the Digital India Program has undertaken a unique initiative, BHASHINI, the National Language Translation Mission. Mission Bhashini was launched by Hon'ble PM on 4th July 2022 during Digital India Week 2022 in Gandhinagar, Gujarat. Vision of Bhashini is to "Harness natural language technologies to enable a diverse ecosystem of contributors, partnering entities and citizens for the purpose of transcending language barriers, thereby ensuring digital inclusion and digital empowerment in an Aatma Nirbhar Bharat."

In order to build this ecosystem, The Digital India Bhashini Division (DIBD), an Independent Business Division under Digital India Corporation (DIC). The DIBD is managing and executing the activities of "National Language Translation Mission": Bhashini. Bhashini (https://www.bhashini.gov.in) has been developed as a platform where various components have been integrated to bring stakeholders together. Bhashini works with some of the premier academic institutes, including IITs and IIITs) in India. These institutes are developing state of the art language AI models for various Indian languages. Bhashini platform already hosts 300+ AI based language models in various technologies.

Digital India Corporation/Bhashini is currently inviting applications for the following positions purely on Contract/ Consolidated basis.

Sr. No.	Name of the Post	No. of Vacancies
1.	Technical Manager (Technical Solution Managers)	05

Screening of applications will be based on qualifications, age, and academic record and relevant experience. Digital India Bhashini Division (DIBD)-Digital India Corporation (DIC) reserves the right to fix higher threshold of qualifications and experience for screening and limiting the number of candidates for interview. Only shortlisted candidates shall be invited for selection interviews. DIBD-DIC reserves the right to not to select any of the candidates without assigning any reason thereof.

The details can be downloaded from the official website of MeitY, DIC, BHASHINI & NeGD viz. <u>www.meity.gov.in</u> & <u>www.dic.gov.in</u>, <u>www.Bhashini.gov.in</u> and <u>www.negd.gov.in</u>



* Candidates from other locations may also be considered for the role if deemed suitable.

Job Description

We are seeking a skilled and dynamic Technical Manager (Technical Solutions Manager) to join our team. This role combines technical expertise, strategic acumen, and leadership capabilities to drive impactful software solutions and foster strong client relationships.

As a **Technical Solutions Manager**, you will report directly to the CEO-DIBD and play a pivotal role in collaborating with clients and cross-functional teams to deliver cutting-edge solutions that align with business objectives. You will also lead presales initiatives, ensure seamless execution of technical projects, and contribute to building long-term partnerships.

This opportunity is ideal for a results-driven professional with a passion for technology, a strategic mindset, and a proven ability to navigate complex challenges in a fast-paced environment, solution-oriented environment.

Role & Responsibilities

1. Lead presales activities for software development projects across diverse technologies, including Python, JavaScript, AI/ML, mobile development, and cloud platforms.

2. Collaborate with clients in a B2B environment to understand business needs and propose tailored technical solutions, and develop detailed playbooks to standardize and streamline support processes.

3. Provide technical support to customers/clients during onboarding, ensuring seamless integration of solutions while addressing technical requirements.

4. Collaborate with cross-functional teams to identify process bottlenecks and inefficiencies and recommend improvements.

5. Design and develop user-friendly applications and dashboards to enable teams to effectively manage and monitor processes.

6. Integrate APIs to seamlessly connect various systems and platforms, ensuring efficient compatibility and smooth data exchange.

7. Apply expertise or gain exposure to emerging technologies, particularly in AI/ML, to create innovative solutions that address client needs.

8. Evaluate RFPs to assess technical feasibility and alignment with organizational capabilities, and craft comprehensive, high-quality technical responses to ensure submissions meet client needs.

9. Oversee and mentor a team of technical engineers, providing guidance on product support, testing, and system maintenance.

10. Lead the end-to-end lifecycle of NLP projects, from data pre-processing to model deployment, ensuring high performance and scalability.

11. Demonstrate a proven ability to manage multiple client accounts and project teams simultaneously, with exceptional attention to detail.

12. Stay updated on relevant technologies, including cloud-native applications (AWS, Azure, GCP), big data platforms (Kafka, Hadoop), and data science tools.

13. Deliver exceptional customer service by leveraging strong communication and analytical skills in a client-facing role.

14. Analytical mindset with a solution-oriented approach to complex challenges. Strong problem-solving skills with a focus on delivering practical solutions.

15. Be flexible and available to travel as and when required to meet business needs.

Required Profile		
Essential Qualification & Experience	 A Full time B.S./B.Tech. /B.E. or equivalent degree or B.Sc. (IT/CS) with a Post Graduation in a Technical Background may be considered. MBA/M.Tech (preferable). Minimum of 5+ years of experience in the tech industry, with hands-on expertise in API Integrations will be preferred. Proven experience working with Cloud-native applications, platforms, or Big Data technologies in a technical role is preferred. Demonstrated experience managing large regional technical support teams and delivering solutions in customer-facing roles is preferred. Knowledge of AI / ML Systems will be added advantage. Formal educational qualifications and experience may be relaxed for exceptional candidates. 	

Note: Candidates selected in this interview could be considered for other vacant positions at DIBD-DIC requiring similar skill sets and at appropriate level.

General Conditions applicable to all applicants covered under this advertisement:

- 1. Those candidates, who are already in regular or contractual employment under Central / State Government, Public Sector Undertakings or Autonomous Bodies, are expected to apply through proper channel or attach a 'No Objection Certificate' from the employer concerned with the application OR produce No Objection Certificate at the time of interview.
- 2. DIBD-Digital India Corporation reserves the right to fill all or some or none of the positions advertised without assigning any reason as it deems fit.
- 3. The positions are purely temporary in nature for the project of DIBD-Digital India Corporation and the appointees shall not derive any right or claim for permanent appointment at DIBD-Digital India Corporation or on any vacancies existing or that shall be advertised for recruitment by DIBD-Digital India India Corporation in future.

- 4. DIBD-Digital India Corporation reserves the right to terminate the appointments of all positions with notice of one month or without any notice by paying one month's salary in lieu of the notice period.
- 5. The maximum age shall be as on the last date of receipt of the applications. Screening of applications will be based on qualifications, age academic record and relevant experience.
- 6. In case of a query, the following officer may be contacted

Ms. Vinaya Viswanathan Director- HR DIBD-Digital India Corporation Electronics Niketan Annexe, 6 CGO, Complex Lodhi Road, New Delhi – 110003 Phone No. 011-24303500, 24360199